












# 2020 Online Instructor-led | Training Programmes

September - December
















# 2020 Online Instructor-led Training Calendar

## September Trainings






 Training Programme	 Modules	 Learning Objectives	 Date & Time	 Course Fee
<b>Digitalization: The New Imperative for Financial Institutions</b>	Review of Global Digital Financial Services - Guide to Bridging the Digital Divide  The Winning Imperatives for Frictionless Digital Experience - Strategies to Accelerate the Future Bank - Turning the New Normal into Standard Operating Models	<ul style="list-style-type: none"> <li>✿ Evaluate the impact of existing digital financial services across channels</li> <li>✿ Develop a digital strategy and business model for your digitized service offering.</li> <li>✿ Utilize emerging strategies for competitive advantage.</li> </ul>	 8 September 10 am - 4 pm	<b>₦30,000</b>
<b>Managing Risks &amp; Fraud on Mobile Payment Platforms</b>	<b>Day 1</b> Overview of Mobile Channels & Payment Trends - Mobile Payment Platform Vulnerabilities  <b>Day 2</b> Emerging Fraud on Mobile Platforms & Investigation Practices - Techniques for Enhancing Mobile Security	<ul style="list-style-type: none"> <li>✿ Become conversant with the red flags for mobile fraud</li> <li>✿ Identify vulnerabilities on mobile and measures to strengthen controls</li> <li>✿ Be equipped with the requisite skills to combat fraud on mobile platforms</li> <li>✿ Minimize and control risks emanating from third-parties</li> </ul>	 10 September 10 am - 2 pm   11 September 10 am - 2 pm	<b>₦55,000</b>
<b>Payment &amp; Settlement Systems Masterclass</b>	<b>Day 1</b> Overview of e-Payments: Systems & Trends - Payment Systems and Channels - FinTech: Opportunities & Challenges - Financial Industry Payment Operations  Settlement Systems: - Concepts - Methodology - Dispute Resolution Management  <b>Day 2</b> Risk Management in Payment and Settlement Systems  IT Audit Framework and Controls  <b>Day 3</b> A Cursory Look at some Laws and Regulations on Payment and Settlement Systems  Financial Institution Fraud and Mitigation Techniques	<ul style="list-style-type: none"> <li>✿ Gain a better insight into the framework of payment and settlement in Nigeria</li> <li>✿ Become conversant with emerging payment trends locally and globally</li> <li>✿ Acquire skills to manage e-payment disputes</li> <li>✿ Identify and mitigate crystallization of risks in payment and settlement systems.</li> <li>✿ Identify common fraud schemes and preventive techniques</li> </ul>	 15 September 10 am - 1 pm  2 pm - 5 pm   16 September 10 am - 12 pm  1 pm - 3 pm   17 September 10 am - 12 pm  1 pm - 3 pm	<b>₦75,000</b>

## October Trainings






 Training Programme	 Modules	 Learning Objectives	 Date & Time	 Course Fee
<b>Cyber Security</b>	<b>Day 1</b> Fundamentals of Cyber & Information Security - Cyber Security Landscape for Financial Institutions - Trends, Threats and Risks	<ul style="list-style-type: none"> <li>✦ Learn about recent breaches and how these threats impact financial institutions.</li> <li>✦ Secure core banking application and prevent reputation damage.</li> </ul>	 6 October 10 am - 1 pm	<b>₹55,000</b>
	<b>Day 2</b> Operating Systems Security: Securing Online Transactions	<ul style="list-style-type: none"> <li>✦ Develop the capability to investigate and report cybersecurity breaches through analytical intelligence gathering.</li> </ul>	 7 October 10 am - 1 pm	
	Cyber Attacks: Response and Recovery Techniques	<ul style="list-style-type: none"> <li>✦ Acquire skills to develop cybersecurity controls and mechanisms to prevent future cyber-attacks.gathering.</li> </ul>	 2 pm - 5 pm	
<b>Harnessing Data Analytics for Business Optimization</b>	<b>Day 1</b> Introduction to Data Analytics - Characteristics, Importance and Benefits to Financial Institutions - Challenges of Data Analytics for Financial Service Providers - Tools for Data Analytics	<ul style="list-style-type: none"> <li>✦ Leverage transactional data to create new business models, products and services based on customer's needs.</li> </ul>	 13 October 10 am - 1 pm	<b>₹55,000</b>
	<b>Day 2</b> Data Visualization Techniques for Financial Institutions - Analytics Reporting & Business Insights	<ul style="list-style-type: none"> <li>✦ Utilize real-time predictive and prescriptive analytics for better business decisions.from third-parties</li> </ul>	 14 October 10 am - 1 pm	
<b>E-Payment Fraud Management: Detection, Prevention &amp; Control</b>	<b>Day 1</b> Overview of Global Fraud Trends - Emerging Fraud on Payment Channels	<ul style="list-style-type: none"> <li>✦ Identify types of fraud, causes and effects.</li> </ul>	 21 October 10 am - 12 pm	<b>₹55,000</b>
	E-Payment Fraud Detection, Investigation & Prevention Techniques	<ul style="list-style-type: none"> <li>✦ Utilize anti-fraud initiatives, tools and controls for detection and prevention of fraud occurrence.</li> </ul>	 1 pm - 5 pm	
	<b>Day 2</b> Evaluating & Building the Control Environment - The Role of Internal Audit & Risk in Fraud Management	<ul style="list-style-type: none"> <li>✦ Investigate and reports findings for effective decision making.</li> </ul>	 22 October 10 am - 1 pm	



# November Trainings

 Training Programme	 Modules	 Learning Objectives	 Date & Time	 Course Fee
<h2>Digital Transformation Masterclass</h2>	<p><b>Day 1</b></p> <ul style="list-style-type: none"> <li>✦ Global Overview of Technology Led Disruption and Service Innovation</li> <li>- Digital Transformation vs Digital Optimization</li> <li>- Concepts, Methodologies &amp; Tools for Digital Transformation</li> </ul> <p><b>Day 2</b></p> <ul style="list-style-type: none"> <li>✦ Digital Transformation Strategies: Changing Business Dynamics</li> <li>- The Role of I.T Audit in Digital Transformation Era</li> <li>- Cyber Security &amp; Risk Mitigants</li> </ul> <p><b>Day 3</b></p> <ul style="list-style-type: none"> <li>✦ New Capabilities for Customer Service Delivery in a Digital Environment: Creating your Competitive Advantage</li> </ul>	<ul style="list-style-type: none"> <li>✦ Explore the benefits of using digital transformation to create value in the new business environment;</li> <li>✦ Identify the tools and methodologies for digital transformation;</li> <li>✦ Develop a digital strategy and business model for your digitised service offering;</li> <li>✦ Acquire skills to effectively deliver a consistent Omni-channel experience for customers.</li> </ul>	<p>4 November 10 am - 1 pm</p> <p>5 November 10 am - 1 pm</p> <p>6 November 3 pm - 5 pm</p>	<p><b>₦65,000</b></p>
<h2>Harnessing Digital Financial Services in Nigeria: Operations &amp; Service Delivery</h2>	<p><b>Day 1</b></p> <ul style="list-style-type: none"> <li>✦ Introduction to Digital Financial Services</li> <li>- The Business of Digital Financial Services in Nigeria</li> <li>✦ Emerging Digital Financial Services for driving Financial Inclusion</li> <li>- Crafting a Digital Finance Strategy for Market Penetration</li> </ul> <p><b>Day 2</b></p> <p>Digital Financial Services: Risks &amp; Fraud</p> <p>New Capabilities for Service Delivery in a Digital Environment</p>	<ul style="list-style-type: none"> <li>✦ Identify opportunities for digital finance</li> <li>✦ Become conversant with emerging digital financial services</li> <li>✦ Develop a successful digital finance business model</li> </ul>	<p>11 November 10 am - 12 pm</p> <p>1 pm - 4 pm</p> <p>12 November 10 am - 12 pm</p> <p>1 pm - 4 pm</p>	<p><b>₦55,000</b></p>
<h2>Financial Services &amp; Changing Consumer Behaviour</h2>	<ul style="list-style-type: none"> <li>✦ Introduction to Consumer Behaviour</li> <li>- Emerging Financial Consumer Behaviour Trends: A Key Business Driver in the Payment Era</li> <li>- Consumer Behaviour Decision Making Process</li> <li>✦ Introduction to Consumer Behaviour</li> <li>- Emerging Financial Consumer Behaviour Trends: A Key Business Driver in the Payment Era</li> <li>- Consumer Behaviour Decision Making Process</li> </ul>	<ul style="list-style-type: none"> <li>✦ Ascertain the importance of digital consumer patterns in the new payment world</li> <li>✦ Use data to identify changes in consumer behavior for fast movers' business advantage</li> <li>✦ Utilize an omni-channel experience for immediate service and process review and consumer satisfaction</li> </ul>	<p>17 November 10 am - 1 pm</p> <p>2 pm - 5 pm</p>	<p><b>₦30,000</b></p>

## December Trainings

 Training Programme	 Modules	 Learning Objectives	 Date & Time	 Course Fee
<p><b>The E-Payment Round-Table</b></p>		<ul style="list-style-type: none"> <li>✦ Analysis of the 2020 Journey and charting strategies for the future</li> </ul>	<p>8 December 11 am - 2 pm</p>	<p><b>₦15,000</b></p>
<p><b>Card Business Strategy &amp; Operations</b></p>	<p><b>Day 1</b></p> <ul style="list-style-type: none"> <li>✦ Overview of the Card Payment Industry               <ul style="list-style-type: none"> <li>- Card Types &amp; Technology</li> <li>- Development of Card Payment Business in Nigeria</li> </ul> </li> <li>✦ Building a Competitive Advantage: Crafting a Market Strategy for Card Payments               <ul style="list-style-type: none"> <li>- Acquiring vs Issuing Business Model in Nigeria</li> <li>- Data Analysis</li> <li>- Charge Back Process &amp; Dispute Resolution</li> </ul> </li> </ul> <p><b>Day 2</b></p> <ul style="list-style-type: none"> <li>Card Payments Fraud Detection</li> </ul>	<ul style="list-style-type: none"> <li>✦ Identify key stakeholders in the card payment business</li> <li>✦ Recognize industry standard practices for processing card transactions</li> <li>✦ Use learned business models to create a competitive edge in the market</li> </ul>	<p>9 December 10 am - 12 pm</p> <p>1 pm - 4 pm</p> <p>10 December 10 am - 12 pm</p>	<p><b>₦55,000</b></p>

Early Bird Registration and Payment attracts 5% discount and ends a week to the training.

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☎ Tel: 01-2716089

To register Click here → <https://cutt.ly/DfsrjyF>

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