

ELECTRONIC PAYMENTS INCENTIVE SCHEME (EPIS) PRESENTS

EFFICIENCY AWARDS

2016

POWERED BY





ELECTRONIC PAYMENT INCENTIVE SCHEME EFFICIENCY AWARDS

AWARD NOMINEES & WINNERS








AWARD CATEGORY

	CITATION	NOMINEES	WINNER
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CASHLESS DRIVERS AWARD (BANKS)

Cashless Driver Bulk Payments	<i>Award is for the Bank who has exemplified its self in providing efficient service through the Central Bulk Payment Platform(i.e. The Bank with the highest volume of bulk payments for the year 2015)</i>	ZENITH UBA GTB	
Cashless Driver Instant Payments	<i>Award is for the Bank who has exemplified its self in providing efficient service through the Central Instant Payment Platform(i.e. The Bank with the highest volume of Instant payments for the year 2015)</i>	ZENITH GTB DIAMOND	
Cashless Driver Point of Sale (POS) Transaction Acquiring	<i>Award is for the Bank who has exemplified its self in providing efficient service on Point of Sales payment Platform(i.e. The Bank with the highest volume of POS Acquired transaction for the year 2015)</i>	ACCESS ZENITH UBA	
Cashless Driver Point of Sale (POS) Issued Cards Transaction	<i>Award is for the Bank who has exemplified its self in providing efficient service on Point of Sales payment Platform(i.e. The Bank with the highest volume of POS Issued transactions for the year 2015)</i>	UBA FIRST BANK GTB	

CASHLESS DRIVERS AWARD (NON BANKS)

Cashless Driver Merchant Award	<i>Award is for the Merchant who has exemplified its self in driving the CBN Cashless Initiative by providing efficient service on Point of Sales payment Platform(i.e. Award is for the Merchant with the highest transaction volume on the NCS via POS terminals)</i>	RETAIL SUPERMARKET NIGERIAN LTD. (SHOPRITE) IKEJA ELECTRIC DISTRIBUTION COMPANY PRINCE EBANO SUPERMARKET	
Cashless Driver Payment Aggregator	<i>Award is for the Aggregator that has exemplified its self in providing efficient service via the Central Payment Platforms. (i.e. The Aggregator with the highest volume of transactions across the Central Payment platforms for the year 2015)</i>	UPPERLINK SOFT ALLIANCE CHAMS SWITCH	
Cashless Driver Corporate	<i>Award is for the Corporate that has exemplified its self in providing efficient service via the Central Payment Platforms. (i.e. The Corporate with the highest volume of transactions across the Central Payment platforms for the year 2015)</i>	NBC IKEJA ELECTRIC DISTRIBUTION COMPANY BENIN ELECTRIC DISTRIBUTION COMPANY	
Cashless Driver Government	<i>Award is for the top three Government's outstanding performance in driving the CBN Cashless Initiative by recording the highest transaction count on the Central Electronic Payment Platform for the year 2015</i>	<i>The first recipient of this award is</i> <i>The second recipient of this award is</i> <i>The third recipient of this award is</i>	  
Recognition Award Innovation in Electronic Payments by Government	<i>Award is a special recognition award for the Government Agency's outstanding performance in driving the CBN Cashless initiative through the use of innovative e-payment services for tax payment, tax accounting and tax remittances in year 2015</i>		

PLATFORM EFFICIENCY - BANKS

Instant Payment Transaction Efficiency	<i>Award is for the Bank who has exemplified its self in providing efficient service through the Central Instant Payment Platform(i.e. The presenting Bank with the lowest average percentage of returned transactions)</i>	WEMA BANK GTB UNION BANK	
Instant Payment Transaction Response Efficiency	<i>Award is for the Bank who has exemplified its self in providing efficient service on the Industry Instant electronic payment platforms (i.e. The receiving Bank with the lowest average percentage in transactions whose processing time is less than the industry benchmark of 20 seconds)</i>	STANDARD CHARTERED CITIBANK KEYSTONE BANK	

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PLATFORM EFFICIENCY - BANKS(contd.)			
Point of Sales (POS) Issued Cards Transaction Efficiency	<i>Award is for the Bank who has exemplified its self in providing efficient service on Point of Sales card payments (i.e. The Issuing Bank with the lowest percentage of transactions failures due to reasons attributed to issuers)</i>	DIAMOND ACCESS BANK STANDARD CHARTERED	 Diamond Your Bank
E- Reference Operation	<i>Award is for the Bank who has exemplified its self in the processing of customer reference received from other Banks for the purpose of account opening (i.e. The Bank with the lowest percentage of overdue reference which passed the CBN stipulated processing time of 3 days and has the highest number of references processed)</i>	FIRST BANK UBA GTB	 GTBank
Bank Verification Number Enrollment	<i>Award is for the Bank with the highest Bank Verification Number enrollment in the industry for the year 2015</i>	FIRST BANK GTB UBA	 FirstBank Since 1894
Automated Direct Debit Mandate Management	<i>Award is for the Bank's outstanding performance in the processing of customer mandates for Automated Direct debit payments on the industry Central Mandate Management System for the year 2015</i>	FIRST BANK GTB ACCESS BANK	 GTBank
Point of Sales (POS) Transaction Acquiring Efficiency	<i>Award is for the Bank who has exemplified its self in providing efficient service on Point of Sales payment platforms (i.e. The Acquiring Bank with the lowest average percentage in number of returned transactions)</i>	STANBIC IBTC ACCESS BANK STANDARD CHARTERED	 Standard Chartered
INNOVATION AWARD (OTHER SERVICE PROVIDERS)			
Most Efficient Payment Terminal Service Provider(PTSP)	<i>Award is for the PTSP which has exemplified its self in providing efficient service on Point of Sales (POS) Terminal Management (i.e. PTSP Adjudged to have the quickest turn around time in maintenance service for POS on behalf of the Banks)</i>	UNIFIED PAYMENT INTERSWITCH CITISERVE	 Interswitch
Most Efficient Card Scheme	<i>Award is for the Card Scheme's outstanding performance in achieving the highest service support for its members and publicity for its brand in 2015</i>	VISA MASTERCARD VERVE	 MasterCard
Most Efficient Payment Processor	<i>Award is for the switch who has exemplified its self in providing efficient processing of transactions on the NCS(i.e. Payment processor adjudged to have the highest service uptime in the processing of card transactions on behalf of the Banks)</i>	INTERSWITCH UNIFIED PAYMENT ETRANZACT	 Interswitch
Most Efficient Mobile Payment Operator	<i>Award is for the Mobile Payment Operator that has exemplified its self in providing efficient service on mobile transaction</i>	STANBIC IBTC MOBILE FIRSTMONIE PAGATECH	 paga
Most Efficient Payment Terminal Application Developer (PTAD)	<i>Award is for the PTAD who has exemplified its self in the development of applications toward efficient card transaction processing</i>	CITISERVE INTERSWITCH ITEX INTEGRATED SERVICE LTD	 Interswitch
CUSTOMER EXPERIENCE SATISFACTION AWARD			
Best Customer Experience Award (Electronic Payment Platform Experience)	<i>Award is for the Bank who has exemplified itself in improving customer experience across the Central Payment platforms. (i.e. the bank with the average lowest dissatisfaction rate on transactions across the Central payment platforms)</i>	ACCESS BANK STANDARD CHARTERED GTB	 GTBank